

THE RISK OBSERVER

FOUNDED 2006 — VOL. CLXI

PROFESSIONAL UNDERWRITERS

DAILY 5 CENTS, SUNDAY 15 CENTS

Sewer Back-up Customer Notice

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Dear Sewerage Customer:

Many items placed into the sewer can clog the system. Large amounts of grease and disposable diapers are two common items causing sewer back-up; tree roots are also a common problem. To help you prevent a sewer system back-up the following actions can be taken:

- Never pour grease down sink drains, garbage disposals or toilets.
- Restaurant and building owners should have grease traps that are properly designed, installed and regularly maintained.
- Any fixtures (toilets, sinks, bathtubs, washing machines subject to backflow of sewage from the public sewer should be protected by a backwater prevention device or check valve. This is especially important in below grade fixtures.
- Dispose of heavy paper (paper towels, feminine products, diapers etc.) products in the garbage.
- Do not throw debris down manholes or into storm water drains.
- Remove trees that are growing near your sewer lines.

If you experience a sewer back-up call your sewerage provider immediately. Additional information on safety and clean-up procedures is available from your Sewerage Authority.

Thank you,

[Insert Sewerage Authority Name]

[Insert Sewerage Authority Address]

[Insert Sewerage Authority Phone Number]

